

***eTEK* Earns Another 5-STAR Rating for 2008**

(This is an informal release *for private distribution only* of an independent product review conducted by the Editors of CPA Technology Magazine as published in their April/May 2008 issue for national distribution. Importantly, *eTEK* was again awarded a Five-Star Rating overall and in every single category of evaluation, as can be confirmed on the CPA Technology Magazine web site at: <http://www.cpatechnologyadvisor.com>)

***eTEK* International Inc. — *eTEK* Accounting**

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eTEK International continues to provide the latest technology to construction-related businesses, including contractors, service companies and distributors. Its newest release (Version 12.4) of *eTEK* Accounting for Microsoft Office 2007 is designed to run on Windows Vista, as well as Windows XP, and has been completely updated to take advantage of Microsoft Office Technology. The new interface utilizes brand new Microsoft Windows 2007 toolbars and icons. *eTEK* Accounting is available in several different versions including *eTEK* Accounting for Microsoft Office 2007, *eTEK* Accounting for Office XP/2003 (formerly MTX), *eTEK* Accounting for Microsoft SQL Server, (formerly known as Millennium+) and *eTEK* Xpress, a hosted web-based product.

LEARNING CURVE/EASE OF USE - ★★★★★

It may take a while to become familiar with the latest version of *eTEK* Accounting. Rather than using the standard drop-down menu, the latest version of *eTEK* Accounting utilizes the Microsoft Office 2007 ribbon, which is a fully customizable toolbar that can be displayed anywhere the user desires (or hidden). The installed modules are displayed directly below the ribbon, and clicking on a module will bring up icons and functions relevant to the chosen module. The various drop-down menus and tabs provide further program access. *eTEK* maintains its uncluttered data-entry screens, and lookup options are available throughout the program. As always, *eTEK* includes a sample database for new users to use until they feel comfortable. This may be particularly handy for those just becoming familiar with Microsoft Office 2007. The company profile allows user to enter the guidelines to utilize with the job cost module. Vendors, customers and inventory items can all be entered on the fly for quicker system processing. Users can easily track WIP billing and maintain

contract billing. As well, equipment usage can be tracked and charge and labor rates can be monitored for more accurate billing. Subcontractor costs can be managed by either Job or Subcontractor. And users can refer to and adjust original estimates as work progresses, updating burden percentages accordingly.

MODULES & ADD-ONS - ★★★★★

eTEK Accounting for Microsoft Office 2007's base system includes the following modules: GL, AP, AR, Cash Management, Financial Reporting, System Utilities, and a built-in CRM system that handles supplier, customer and employee databases. Add-on modules include Job Costing, Payroll and Supply Chain Management, which includes Work/Sales Order, Purchasing and Inventory Control. Also available is *ePRO*, the Project Management feature that integrates with Microsoft Office 2007 applications along with *eTEK*'s job costing systems. An Estimating module is also available, and *eTEK* has added kitting/assemblies capability in its Inventory module, as well.

PRODUCTIVITY TOOLS - ★★★★★

The addition of the kitting/assemblies capability in *eTEK* will now allow companies to create specialized assemblies. Multiple pricing levels can be utilized for all assemblies, making it easy to offer multiple versions of the same item and charge based on complexity of the finished product and number of components used.

eTEK has simplified new job setup by providing the ability to select a previously entered job and use it as a template, limiting the amount of necessary data entry. Large projects can be divided into separate jobs, with separate phases assigned for each job. This system makes it much easier to track job progress for larger jobs without being overwhelmed. The Job Cost Master Editor allows users to view job status including percentage complete and provides an area to enter estimated start and complete dates.

IMPORT/EXPORT/INTEGRATION - ★★★★★

eTEK's open database architecture ensures smooth integration between *eTEK* Accounting and all Microsoft products such as Excel, Access, Outlook and Word. *eTEK*'s use of the Microsoft Office 2007 ribbon makes it even easier to import or export data. All modules and add-ons integrate

seamlessly with *eTEK*'s core modules, making it easier to build the system based on current needs and add additional modules later.

REPORTING - ★★★★★

More than 200 standard reports are available in *eTEK*, and report wizards are available in both the Job Cost and Payroll modules, where custom reports can be designed using Microsoft Excel. For more detailed reporting capability, third-party reporting tools such as Crystal Reports can be utilized. All reports can be e-mailed directly to recipients or exported to Microsoft Office applications by simply clicking on the icon at the top of the screen. You can also import or export data in a variety of formats, including RTF, text, Microsoft Access, XML, HTML, and to the Snapshot Viewer.

SUPPORT & TRAINING - ★★★★★

eTEK Accounting's website offers an extensive selection of online web videos, screenshots and complete demos. Online Help is also available, as is an excellent Help feature within the product. The first 30 days of support are included free with the purchase of the complete accounting system in addition to 20 hours of web-based training. An annual support agreement is available and starts at \$1,000 for one to three users.

RELATIVE VALUE - ★★★★★

eTEK Accounting for Microsoft Office 2007 is currently priced at \$5,995 for a one- to three-user complete system, with seven to nine users costing \$11,995. Moderately priced, *eTEK* Accounting packs a powerful punch and is designed to stay with a business for the long haul. The product is flexible and affordable enough to be used in a multitude of settings, from the small construction firm to the large contractor, and is a system likely to never be outgrown.

OVERALL RATING 2008 - ★★★★★

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Links to *eTEK*'s web site for [screen shots](#) and [demos](#).

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eTEK Accounting is a complete accounting and management software program designed for small to midsize construction and construction-related industries, including contractors, service companies and



distributors. Microsoft Certified for Windows XP applications, *eTEK* offers both web-based and network-based users products that can grow along with their business.

eTEK offers an open database structure for maximum flexibility, along with multiple versions of its software — Small, Mid-Range and Enterprise — which makes it suitable for construction and contracting firms of all sizes. All versions are available in either hosted web-based or network-based implementations (as reviewed here). The newly updated security administration module now provides additional levels of system and database security. A user-defined chart of accounts allows the system to be set up from scratch, or a default list can be incorporated to edit as needed. Billing options are flexible. WIP and contract billing can be tracked, and time and materials invoices can be processed. Vendors, customers and inventory can be added on the fly, and multiple cash accounts can be established and used as needed. The Job cost numbering sequence is user-defined, using up to four segments of nine characters each. This structure can be defined during company setup, and then descriptions can be assigned to each number sequence. The customer inquiry feature in the AR module provides a

comprehensive list of all active customers, complete contact information and a summary of financial data.

Equipment and labor can be charged to any job, and non-inventory costs can be entered and maintained in the system for quick, accurate billing. Equipment usage, charge rates and employee labor rates can be tracked for each piece of equipment. Using *eTEK*, users can maintain any number of companies, divisions, locations, product lines and customers. WIP and employee labor costs can easily be tracked, and job estimates are simple to maintain.

► LEARNING CURVE

Microsoft Access 2003 must be installed prior to installing *eTEK* Accounting. The main menu includes a drop-down menu that contains standard Microsoft toolbar functionality. The program grid, found in the middle of the screen, lists all installed system modules. Tabbed options include Data Entry, Inquiry, Reports and Actions. Functions and options update as each module is selected to reflect the available features for each particular module.

eTEK is an easily navigated system, with data-entry screens free of clutter and lookup options available throughout. *eTEK* also provides a series of setup checklists to ensure that all necessary information is entered in the system properly. A sample database is installed for training purposes. One-on-one training can also be scheduled prior to going live. Once users are familiar with the program, the menu can be customized to reflect an individual's needs. ★★★★★

► MODULES & ADD-ONS

eTEK's base system includes GL; Budgeting; Financial Reporting; Cash Management; Integrated Supplier, Customer and Employee Databases; and System Utilities modules. Add-on modules include AP, AR, Payroll, Job Cost, Report Wizards, A.I.A. Billing, *ePRO* and S.C.M. (Supply Chain Management).

The vendor also offers an interface to various estimating programs and will customize the *eTEK*

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eTEK International

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accounting interface to integrate with multiple third-party software programs designed specifically for the construction industry. ★★★★★

▶ PRODUCTIVITY TOOLS

Brand new in the latest version of *eTEK* Accounting is the optional Custom Work Flow module, designed to assist new users in setting up their own "custom road map" of system modules, tabs and menu options to create customized program access.

Also available is *ePRO*, an add-on module that offers project management and job scheduling functionality. *ePRO* integrates with the Job Cost module and will also link to all Microsoft Office programs. ★★★★★

▶ IMPORT/EXPORT & INTEGRATION

eTEK's open database architecture ensures smooth integration between *eTEK* Accounting and all Microsoft products such as Excel and Word. The modular structure of *eTEK* ensures complete integration throughout the program, including all add-on modules. Reports are easily exported, merged or published with Microsoft Word or Excel simply by clicking on the Office Links icon. Users can create queries and macros in Excel, and import and export data using various file formats, including HTML, RTF, XML and text. ★★★★★

▶ REPORTING

Over 200 standard reports are available with *eTEK*. A report design wizard can assist with creating custom reports, and all reports are easily exported to Excel or Word. Third-party report writing software can also be utilized, such as Crystal Reports, for more detailed reporting. ★★★★★

▶ SUPPORT & TRAINING

eTEK's extensive online Help system and information videos contain an enormous amount of information, particularly for new users. Annual support ranges from \$1,000 to \$2,000 dollars, with the first year of support included in the purchase price. Users also receive 20 hours of web-based training free with system purchase. ★★★★★

▶ RELATIVE VALUE

The mid-range (MTX) version of *eTEK* Accounting costs \$9,595 for a four- to six-user license, which includes the base system along with all sub-system modules. Designed for the long-term, *eTEK* understands how painful it can be to outgrow software, and, with multiple levels of products, the company does its best to make sure that businesses will never outgrow its very flexible system. ★★★★★

2007 OVERALL RATING

★★★★★



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eTEK International, Inc. — eTEK Accounting For Microsoft Office

By Brent Dirks, CPA, EA, MCSE, MST

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The latest version of *eTEK* Accounting for Microsoft Office continues its tradition of solid, open-source software aimed at a broad range of business types. A number of relatively minor enhancements are included in this release, but the



overall program architecture and functionality have changed little for a number of years now. It is particularly adept with multi-division or multi-departmental accounting and reporting, since the system is designed to work in a number of industries that make use of highly segmented record keeping, such as construction, distribution, nonprofit and governmental entities.

Henry M. Roko, Jr. is the controller for Gunsight Construction Companies, LLC, (GCC) a 70+ employee earthwork and paving contractor that specializes primarily in commercial development sites in the greater Phoenix area and the state of Arizona. Roko says they've been using the system since January 2002 and have assisted *eTEK*

with improving various aspects of the program's design and reporting capabilities. "The most beneficial aspect of the program for us is the ease of integration from the general ledger activity into the job cost reports, which has improved management's overview of ongoing operations specific to each contract," he said. "It has been instrumental in our growth averaging 30 percent per year over the past four years."

Roko says one of the biggest driving factors in their selection of *eTEK* Accounting was that the program is Office-compatible and written in Access. "Most accounting/job cost software is both proprietary in nature, and hands-on testing is usually limited if not available," he noted. "I don't foresee Microsoft going out of business."

Roko recommends that new and potential users operate on the premise of using the software first as a management tool and secondarily as a financial reporting tool. "It is imperative that management and accounting pool their resources as to the reporting functions they want to realize from the system," he said. "This requires a thorough and in-depth analysis of their needs in order to properly format the program accordingly. The time invested up front prior to formal implementation will be rewarded in providing meaningful reporting for all levels of management."

EASE OF USE/ TRANSACTION ENTRY

Upon opening the program, users are met with a main menu that offers traditional Windows-based pull-down menus, including a list of available modules. Navigation is simple, aided by toolbar icons that mirror Microsoft Office applications as well as modules that share the same interface. Tabs are available for Data Entry, Inquiry, Reports and Actions, with module-specific functions accessible as you select specific modules.

Data entry is straightforward with tabbed windows, traditional entry fields and drop-down selections lists. Most screens feature multi-tab dialog boxes that are segregated into various categories to keep screens uncluttered. Users can drill down to the transaction level. The program offers flexible batch processing where transactions can be posted one at a time or as they are entered. Additionally, transactions can be collected for quicker data entry and then posted together as a separate process. ★★★★★

MODULES & NOTABLE FEATURES

eTEK offers three levels of its program: single-user, multi-user and enterprise. Each edition shares a common interface, which enables *eTEK* to provide a highly scalable

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eTEK Accounting For Microsoft Office

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solution without the need for data conversions or retraining. The single-user version (called *eTEK Xpress*) now includes the source code. The multi-user version (reviewed here) is appropriate for smaller multi-user installations. It requires Microsoft Access, and also utilizes Microsoft Access databases. The enterprise version also requires Microsoft Access, but it utilizes Microsoft SQL Server 2000 as its backend database engine.

eTEK Accounting's core system includes GL; Budgeting; Financial Reports; Cash Management; and Supplier, Customer and Employee Databases. Add-on modules include AP, AR, Payroll, Job Cost, Report Wizards, A.I.A. Billing, and Supply Chain Management. The vendor also offers MTX Mobile (a wireless PDA interface), *ePRO* (project management and job scheduling), Create-A-Check LE Pro (blank stock check printing) and custom interface programming.

Some of the recent enhancements to the *eTEK Accounting System* include a workflow feature, n-tier inventory pricing, and limited document management. The workflow feature can be used to define a custom set of tasks for a particular user or function. This feature is optional, and you'll need to contact the company for details about how to use it, since it is not documented in

the Help files or user guide. The n-tier inventory pricing enhancement provides the ability to set up and define an unlimited number of user-defined price tiers that work within the Sales Orders, Inventory Control and Purchasing modules. Each item in inventory can be assigned any number of different selling prices. Sales orders can then use the assigned price level for a particular customer and order quantity. ★★★★★

INTEGRATION/IMPORT/EXPORT

eTEK Accounting's modules integrate with each other as well as with several third-party estimating, project management and fixed assets systems. Since the program is built on Microsoft Access, it also provides extensive integration and data exchange capabilities with Word and Excel. Reports have an Office Links button that allows the export of reports directly into Word or Excel with just one click. Data can also be imported and exported in the following formats: HTML, *.XML, *.RTF and plain text. ★★★★★

REPORTING

eTEK Accounting includes over 200 built-in reports with filtering and sorting options as well as a variety of detail levels. A report design wizard can be used to help with customizing reports created with the built-in report tool. As noted earlier, the Office Links but-

ton offers one-click export to Word or Excel. For further reporting needs, third-party reporting tools such as Crystal Reports can also be used. ★★★★★

SUPPORT/TRAINING/HELP SYSTEM

eTEK offers toll-free support and program updates to customers with current maintenance agreements. The vendor provides a program overview video on its web site in addition to one-on-one personalized web-based training sessions, CD tutorials and on-site training. An extensive online Help system is provided and includes how-to information that addresses most topics. ★★★★★

RELATIVE VALUE

eTEK provides a strong product with a competitive feature set. Single-user pricing for a base set of modules is \$1,995. Multi-user pricing for the same set of modules would be \$2,495. Cost for additional modules runs between \$995 (single-user) and \$1,295 (multi-user). First-time purchasers receive 20 hours of free training; otherwise, training is available for \$90 per hour, which is personalized and web based. Annual software renewal costs are based on 20 percent of the original software cost. ★★★★★

2006 OVERALL RATING

★★★★★

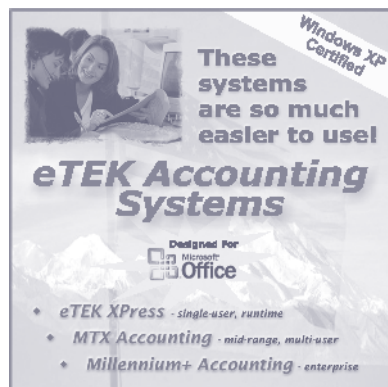




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Available in three versions — single-user, mid-range and Enterprise — eTEK is truly designed to fit companies of all sizes. eTEK Accounting (mid-range) is reviewed here and is designed for small to



midsize construction and subcontracting companies that desire a full-featured accounting and construction management program. When you're ready for a more complex program, simply upgrade to the next level with no downtime for data conversion or training. As a Microsoft Certified Business Partner, eTEK brings a lot of software experience to the construction industry.

LEARNING CURVE

Installation of eTEK was simple.

You must have Microsoft Office 2003 with Microsoft Access 2003 in order to run eTEK. The main menu, which consists of a program grid in the middle of the screen, contains a list of modules called sub-systems. Clicking on one of the sub-systems will open that particular module. Tabs for data entry, inquiry, reports and actions are found at the top. Setup checklists are included for your GL, beginning balances, Job Cost, AP, AR and Payroll modules. Under utilities, you can customize all of your modules to include the functions that you need. ★★★★★

MODULES & FUNCTIONALITY

eTEK is a modular system, so you can purchase the modules you need and add the rest later. The complete package includes AP, AR, GL, PR, Job Cost, Inventory Control, Sales Order, Purchase Order, Office Integration, Point of Sale and System Utilities, but you can choose the modules that you need. In the newest version of eTEK Accounting, you can now enter an unlimited number of pricing levels for each inventory item, with customers being assigned a particular level, if desired. The J/E lookup feature has been expanded to include an online inquiry option. Another new feature is the Work Order Scheduling, where you can schedule a work order by selecting

the order, the employee who will be doing the work order, and the start time and end time. A place for notes is also provided where you can place detailed information or instructions to the person who will handle that particular work order.

The new Document Management function lets you scan documents and store them in your system, reducing paper piles tremendously. eTEK also offers an optional project management module. Available by the time this review is published but not when this review was completed is a Workflow module, which will simplify steps that are needed in order to complete specific functions. This is a great training feature, particularly for new employees.

The Job Cost module uses four levels of information so you can detail out each job in terms of the project itself, the job that is attached to that particular project, each phase of the job, and the tasks that are involved in that phase. To change the status of an existing job, you simply click on the job record and then select the area you want to update. Choices include *general*, which provides basic information such as location, and *status*, which shows percentage completed, estimated completion dates, and the contract amount attached to that job. These various levels can

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all be entered when you set up a new job. You can also enter subcontract information, customer change order information, and permit information, where you can track all permits associated with each job.

The program also allows for the tracking of equipment usage, charge rates and employee labor rates for each piece of equipment. ★★★★★

IMPORT/EXPORT/INTEGRATION

eTEK was among the first accounting programs named as a Microsoft Certified product, thus integration with Microsoft Office is simple and straightforward. *eTEK* is a modular system, so all sub-systems work together. Integration with Microsoft Outlook means easy data export.

MTX Mobile, which is another optional module, allows integration between *eTEK* and various PDAs. The

open database structure lets you create queries and macros directly in Excel. And the Payroll module can handle multi-state payroll, along with multiple labor and multiple rates of pay. ★★★★★

SUPPORT & TRAINING

An online Help system is available that contains a great deal of information. Quite honestly, *eTEK* is so easy to use, that it's more than likely that the online Help system would answer most of your questions. You will receive 30 days of support with the purchase of *eTEK*, along with 20 hours of web-based training. Annual support ranges from \$1,600 to \$2,000 dollars. ★★★★★

REPORTING

Custom reporting is available. A General Purpose Report Designer lets you format your reports to look the way you wish. The open database structure also increases your reporting

options tremendously. Over 200 standard reports are available with *eTEK*, all of which can be customized to reflect your needs. ★★★★★

RELATIVE VALUE

eTEK is one of those programs that surprises you with the depth of functions within. It is easy to use, and navigation is simple, as it's entirely based on Microsoft Access and Microsoft SQL. THE MTX version of *eTEK* Accounting runs \$9,595 for a two- to five-user license, which includes your first year of support. *eTEK* is an excellent system that restores my faith in the premise that things do not have to be difficult in order to work well. ★★★★★

2006 OVERALL RATING



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eTEK International Inc. — MTX Job Cost Accounting

By Brent Dirks, CPA, EA, MCSE

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eTEK continues to offer its powerful integrated cost accounting suite to the construction industry, with a new round of enhancements and recent certification by Microsoft for Windows XP. While many products reviewed in this series are “compatible” with Windows XP, only a few have mounted the significant testing effort required to be “certified” by Microsoft. In addition, *eTEK* also released a new version of its products for Microsoft Office 2003. A complete single-user *eTEK* Xpress system can be purchased for \$4,875, including support and training; comparable complete multi-user MTX systems range from \$9,595 to \$11,995; large-scale Millennium+ SQL versions start at \$17,995.

LEARNING CURVE

Installation of the MTX Job Cost suite is a simple process, using a wizard-based installation screen. The process varies depending on which product level you’re installing. The product reviewed here is the “MTX” product, which is the mid-level product for two to five users. Other product levels include *eTEK* Xpress for the single user, and Millennium+, which uses the

Microsoft SQL Server database for enterprise-level use. In the past, all *eTEK* products required the separate purchase of Microsoft Access 2000, XP or 2003. However, with *eTEK* Xpress, the Microsoft Access runtime is included, which eliminates this additional purchase. A sample company database is included for training and testing.

The user interface is similar for all *eTEK* product levels, which allows an easy upgrade path through all product levels with no retraining. The main menu is a window with a drop-down list of available modules. Also included is a box with tabs for Data Entry, Inquiry, Reports and Actions. As you select a module from the drop-down list, the items in the tabs change to reflect the choices for that module. Double-clicking any of the items in the tabbed box launches the data-entry form, query, report or process selected.

Data-entry screens are similarly simple and well designed to make the most productive use of the Microsoft Access user interface capabilities. Key fields utilize drop-down lists that can also be used to quickly launch a find window for things like customer, vendor and so forth. Toolbars are also dynamically updated to reflect available form functions like opening detailed information screens. Most screens feature multi-tab dialog

boxes that keep information segregated into various categories to keep data-entry windows from becoming cluttered. For screens such as entering invoices, customers can be added on the fly just by double-clicking on the customer field. ★★★★★

MODULES & FUNCTIONALITY

MTX Job Cost Accounting is really just a customized module set, based on the more generalized *eTEK* Accounting for Microsoft Office product. The Job Cost module set includes AP, AR, GL, Payroll, Job Cost, Inventory Control, Sales Order, Purchase Order and Cash Management. Other optional modules available include Report Wizards, A.I.A. Billing and Supply Chain Management. Beyond that, several auxiliary modules provide specialized functionality, such as a wireless PDA interface, project management and job scheduling, and blank-stock check printing.

eTEK Accounting modules use a flexible batch-posting system that can be used to post transactions one at a time as they’re entered or accumulated for quicker data entry and then posted together as a separate process. The advantage of immediate posting is that transactions are available in real-time for reports and other queries.

Configuration flexibility is one

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of the program's strongest features. The user-defined "4x9" GL account structure supports up to four segments (account number, division, department and product) with up to nine digits each. An equivalent job cost structure defines project, job, phase and task segments. With up to 366 fiscal periods per year, information can be tracked to almost any level of detail or period.

The Job Cost module gives you powerful tracking of actual vs. estimated amounts for labor, material, subcontractor, and equipment costs and revenues using an unlimited number of user-defined tasks within phases, phases within jobs, and jobs within projects. The on-screen job cost summary inquiry lets you query the database at whatever level you wish. For instance, you can select just the project level to see the big-picture comparison of actual and estimated amounts. Or you can select successively detailed levels to zero in on the exact items you wish to analyze. The Source Transaction Detail inquiry screen gives you a similar set of options, but allows you to drill down and see the actual transactions for any job project, phase or task.

eTEK offers the complete source code for the MTX Job Cost system modules. This means the system can be customized to meet nearly any specialized need imaginable. It also assures that your investment in the product is secure since you have access to all database structure information, as well as the

underlying business logic for the program. ★★★★★

IMPORT/EXPORT/INTEGRATION

Microsoft Access natively provides extensive integration and data exchange capabilities with other Microsoft Office products. All reports have an Office Links button available that lets you export data to Word or Excel. Fully customizable exports are provided through the open database architecture. There are no built-in imports or conversions from other packages. However, these could be achieved through custom import programs. As mentioned above, MTX is built on an open, non-proprietary database, which provides the ultimate data export/import flexibility. ★★★★★

SUPPORT & TRAINING

eTEK offers toll-free support to customers with a current maintenance agreement. A well-written manual and online help system should be sufficient to address everyday usage questions and procedures. The online help is not context sensitive but is organized by module and can be searched by keyword. Topical links are also provided. Training can be arranged with the company. Nearly all user training is now conducted interactively on the web, with one-on-one sessions available. ★★★★★

REPORTING

Over 200 built-in reports contain numerous selections for record filtering, sorting and detail levels. Each

report is created with the Microsoft Access report builder, so they can be previewed, printed, or easily exported to Word or Excel using Office Links. In addition, you are free to use separately purchased third-party utilities such as Crystal Reports to create any number of custom reports.

The Job Cost module provides 12 built-in reports: Job Cost Reports, Work in Progress, Daily Log Report, Subcontractor Cost Analysis by Job, Subcontractor Cost Analysis by Sub, Billings/Receipts Analysis, Job Cost Vendor Analysis, Equipment/Labor Charges, Job Name List, Use Tax, Equipment List, and Equipment Expenses. Similar to the inquiry screens, these reports can be produced at any level desired to show summarized or detailed information. ★★★★★

RELATIVE VALUE

MTX Job Cost Accounting continues to represent solid, first-class design and implementation. The Microsoft compatibility certification assures that you are unlikely to run into strange or difficult product issues that cannot be quickly identified and resolved. The whole system is built on the latest Microsoft technology, which will require you to keep your software up to date with an adequate hardware platform. The payoff is a system that will perform reliably for a broad range of business types and sizes. ★★★★★

2005 OVERALL RATING

